

# JM COMPUTER SERVICES

## R.M.A. RETURN AUTHORISATION FORM

COMPANY NAME	
CONTACT PERSON	
ADDRESS	
TELEPHONE	
FACSIMILE	



REASON FOR RETURN	TICK ONE
CREDIT	<input type="checkbox"/>
WARRANTY	<input type="checkbox"/>
SERVICE	<input type="checkbox"/>

PRODUCT TO BE RETURNED	SERIAL NUMBER	DATE OF PURCHASE	INVOICE NUMBER	DESCRIPTION OF FAULT	JMCS ONLY		
					ACTION REPORT	DATE	SIGNATURE

<b>AUTHORISED BY:</b>	<b>SIGNATURE:</b>	<b>DATE:</b>	<b>R.M.A. NUMBER:</b>
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**PLEASE NOTE:**

1. RMA Authorisation Number will be advised within 24 hours if all information is supplied. The issuing of a RMA Number does not validate or imply warranty / credit will be actioned.
2. Goods being returned for credit must be in original packaging and condition, including cables, manual and accessories and also within 7 days of purchase before a credit will be implemented. Otherwise the credit will not be acceptable.
3. Please mark RMA Number clearly on all parcels returned. Also please make a copy of the RMA form with the returned cargo.
4. Please complete all details excluding bold line blocks and fax to: (07) 377 1297 or mail to: JM Computer Services, Unit 1, 35 Miro Street, Taupo